

# U S I S I S E N E



## Indulge

### Bar & Lounge

Bar: Refreshing drinks, imaginative cocktails, Hungarian specialties. The perfect place to unwind.

*Ground Level*

*Daily: 05.00 pm – 12.00 pm*

Lounge: Your exclusive living room in Budapest – Browse our books and daily newspaper selection, lean back and enjoy the atmosphere. From 02.00 pm to 05.00 pm we offer complimentary coffee, tea, water and snacks.

### Breakfast

We provide excellent quality, 5 star, American style buffet breakfast with champagne and freshly squeezed orange juice. Please consume your breakfast in the dining area. If you are departing early, we will pack you a breakfast-to-go bag of sandwiches, juice and fresh fruit.

*-1 floor*

*Monday-Friday: 06.30 am – 10.30 am*

*Saturday-Sunday: 07.00 am – 11.00 am*

### Events

2 function rooms for memorable festivities, successful meetings and extraordinary presentations – from 3 to 30 persons. Our sales team will be delighted to assist you.

### Front desk

Whether it is a cool restaurant, a cozy wine tavern, a unique sightseeing tour or a to-die-for shoe store – our expert navigators will help you discover all the hidden gems in the city. If it's raining and you've forgotten your umbrella, you can borrow one from Reception. At the Reception Desk, you can purchase tickets for sightseeing tours and spas. Anything you need is just a call away. Please dial **900**; Open 24/7

### Luggage room

If you leave Budapest late in the evening or you have arrived at our hotel early in the morning when your room is not ready yet, you can use our luggage room free of charge and leave your luggage there. Should you need assistance carrying your luggage, our Security, Receptionists and Concierge are ready to help you.

## TV Time

n°	channel name	language	n°	channel name	language
1.	bbc world news	GB	13.	ki.ka	DE
2.	cnn international europe	GB	14.	viva deutschland	DE
3.	rtl deutschland	DE	15.	nick deutschland	DE
4.	ard	DE	16.	orf	DE
5.	italia 1	I	17.	euronews	GB
6.	rai 1	I	18.	m1	H
7.	tve internacional europe	E	19.	m2	H
8.	tv 5 monde europe	F	20.	duna	H
9.	rtp internacional europa	P	21.	duna autonomia	H
10.	rtr planeta	RUS	22.	tv2	H
11.	cctv 4	CN	23.	rtl klub	H
12.	eurosport germany	DE			

## Radio

n°	channel name	language
24.	neo fm	H
25.	mr 2	H
26.	mr 3	H

## Internet

Network: bohemgust  
Password: ilovebohemarthotel

*TV Channels and Programmes may vary due to changes of the satellite signal.*

### Internet corner

Our hotel provides free high-speed Internet access in all of our guest rooms and public areas that allows you to keep your contacts and your work up to date. If you don't have your laptop with you, you can visit our Internet corner (-1 floor) where three computers are available for browsing websites and social networks such as Facebook and Twitter, and your personal e-mail account. Have fun!

*-1 floor*

*Open 24/7*

*If you need any technical support please do not hesitate to ask our Receptionists for help.*

# Make some calls

Room to room: Dial room number  
 Local calls: Dial 0 + number  
 Long distance calls: Dial 0 + area code + number  
 International: Dial 0 + 00 + country code + area code + number

Telephone charges: Telephone charges are on a per minute basis.

Code	Country	min/ HUF
54	Argentina	300
61	Australia	200
43	Austria	200
32	Belgium	200
387	Bosnia	200
55	Brazil	300
359	Bulgaria	200
1	Canada	200
56	Chile	300
86	China	300
57	Columbia	300
385	Croatia	200
53	Cuba	900
357	Cyprus	200
420	Czech Republic	200
45	Denmark	200
358	Finland	200
33	France	200
49	Germany	200
30	Greece	200
36	Hungary	100
852	Hong Kong	300
354	Iceland	200
91	India	300
353	Ireland	200
972	Israel	300
39	Italy	200
81	Japan	300
82	Rep. of Korea (South)	300
965	Kuwait	300
371	Latvia	200
423	Liechtenstein	200

Code	Country	min/ HUF
370	Lithuania	200
352	Luxembourg	200
389	Macedonia	200
356	Malta	200
52	Mexico	300
377	Monaco	200
212	Morocco	300
31	Netherlands	200
47	Norway	200
595	Paraguay	900
51	Peru	300
48	Poland	200
351	Portugal	200
40	Romania	200
7	Russia	200
421	Slovak Republic	200
34	Spain	200
46	Sweden	200
41	Switzerland	200
886	Taiwan	300
66	Thailand	300
90	Turkey	300
380	Ukraine	200
971	United Arab Emirates	300
44	United Kingdom	200
1	USA	200

Phone calls can be also made from the Reception.

## Fax service

If you receive a fax on our number, it's free.  
 Fax Number: +36-1-327-9029

For sending faxes the following charges apply:  
 The first 5 pages are free of charge; any additional page will be charged at € 0.40 per page.

## Photo copies

The first 20 pages are free of charge; any additional page will be charged at € 0.30 per page.

## ETC.

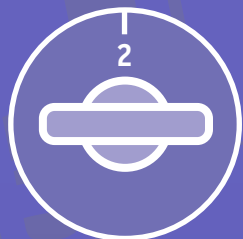
### Air conditioning

The guest rooms and public spaces are air conditioned. Air conditioners work independently in each room with a wall mounted individual control of ventilation intensity and temperature, excluding the bathroom which unit operates separately. Please contact the Reception Desk if you feel the temperature of this part of your room higher than normal or if you need any additional help. Dial: 900

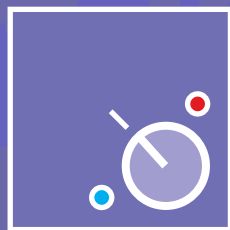
*AC turns off automatically if you open the windows.*

*In spite of the fact that the controllers work independently in each room, but the main system only works either on heating or cooling at the same time, depending on the season and the average temperature.*

### Air Conditioning/Heating Guide



strength of the ventilation



temperature controller

### Bathroom amenities

Did you forget your toothbrush, razor or cotton swabs? Or do you need a few extra pillows (different types), bathrobes, slippers or towels? No problem, you can get them from the Reception Desk.

### Bedding

Our 5 different room types offer various bedding configurations to suit the way you're travelling. Whether you're a single or corporate traveller right up to a small family or group of three, you'll love the simple design that maximises your space - you even get the choice from double, two single split and triple bedding configurations. In Bohem Art Hotel, the size of the single bed is: 200 cm x 90 cm and the size of the double bed is: 200 cm x 160 cm.

### Booking conditions

In case of refundable reservation, you will pay the hotel in the local currency (HUF) according to the Hungarian National Bank's official exchange rate. The displayed amounts in EUR are indicative and no deposit will be charged. If you have reserved your room with non-refundable conditions, you have already paid the total price of your reservation in advance in the local currency (HUF) according to the Hungarian National Bank's official exchange rate on the day of booking.

### Check-in time

02.00 pm. Start your day with our Champagne Buffet Breakfast and refresh yourself before you discover Budapest. We provide the possibility of early check-in: please feel free to contact the Reception about the price, terms and conditions. Availability depends on occupancy.

### Check-out time

11.00 am. All good things must come to an end. If you need extra time in your room just contact the Reception about the price, terms and conditions. Availability depends on occupancy.

### Child Care Service

We are happy to help arrange child care services during your stay at Bohem Art Hotel. To make a reservation for child care or babysitting services just contact us at the Reception Desk. Baby cots are also available on request.

### Credit cards

We accept the following credit cards/debit cards: American Express, MasterCard, Visa, and Maestro. All credit / debit cards are pre-authorized with the total amount of your reservation plus 10% for possible extra charges upon check-in if you did not make a non-refundable reservation prior to your arrival. This pre-authorization is for guarantee only; we will not charge the credit card. The full amount of your bill should be settled on the day of your departure. In any other case we require a cash deposit. Should you have any special requests for the processing of your invoice, kindly let us know when filling in your registration form in case of on-site payment. After check-out it is unfortunately no longer possible to correct your invoice.

## Electricity

You have to insert your hotel key card into a slot by your room door to activate the power in your hotel room. In Hungary the voltage is 220V. Universal plug adapters are available at the Reception Desk.

## Guest reviews

How was your visit? We would like to thank you in advance for taking the time to write a review about us on your booking page. This is the best way to get feedback about our service: what needs to be improved and what are the things that our guests like about us.

## Ice machine

Need to chill? Self-service ice machine is located on the -1 floor next to the Internet corner.

## Laundry service

Oops... a spot on the shirt! All items handed over to our styling team before 09.00 am from Monday to Sunday will be returned the same evening, within 12h. Laundry bags and lists can be found in your wardrobe. Chemical cleaning and dry-cleaning service (delivery before 09.00 am, return within 24h), and Ironing service (return within 12h), are all available at Bohem Art Hotel. We will be happy to provide irons and ironing boards upon request.

## Maid service

Daily maid service is provided starting at 09.00 am. If you would like to sleep late, just hang your "Do not disturb" sign outside your door. In this case, please notify the Reception staff to make up your room later the same day until 04.00 pm. If you would like to re-use your towel, please place it back on the towel rail. If you would like a fresh one, place the used towel in the bath or shower. Daily replacement of bedding is only available for request. If you need extra blankets or the correspondence folder is empty, no problem, just please dial 900, the Reception Desk. Please protect our environment! Thank you.

## Minibar

Looking for a late-night snack in your hotel mini-bar? We have included refreshments and snacks in each one of our rooms' mini-bar. You can find the price list at the top of the refrigerator.

## Pets

Bohem Art Hotel welcomes our guests with four-legged friends. We gladly allow our guests travelling with small pets and dogs on our property, but pets must not be left unattended in the hotel room or suite. A pet fee of 20 EUR / day is required for each pet. Please note that pets are not allowed in the dining area.

## Safety deposit box

Complimentary safes can be found in your wardrobe or drawer. Please note we cannot accept responsibility for cash, valuables, passports or other such personal belongings left in guest rooms. Alternatively, a safety deposit box is available at the Front Desk.

## Sewing service

A button needs sewing on? All items handed over to our styling team before 09.00 am from Monday to Sunday will be returned the same evening, within 12h. Sewing kits are available in your wardrobe free of charge.

## Shoe polish service

Do you know already Benny Brush? It's rotating brushes shines every shoe. Benny Brush likes his work and shows it by wagging his tail.

## Smoking

Sorry, but all public areas and most guest rooms are smoke free. A recovery fee 25 EUR / night will be applied to your room charge for smoking in a non-smoking room. If you want to light up, come on down to the designated smoking area right outside the hotel entrance. Please note as a government regulation, smoking is not allowed within 5 meters of a building's entrance.

## Wake-up call

Good Morning! Our Reception team will be delighted to give you a wake-up call whenever you want.

# From here to there

## Airport transportation

Our ambassadors at the front desk will be happy to call a taxi or arrange a transfer with advance notice. The transfer to Liszt Ferenc International airport takes approximately 30-40 minutes.

## Airport

Liszt Ferenc International Airport  
telephone: +36 1 296-7000, website: [www.bud.hu](http://www.bud.hu)

## Underground

M1 (yellow line)  
Vörösmarty tér or Deák tér – walking distance: approx. 15 minute  
M2 (red line)  
Deák tér or Astoria – walking distance: approx. 15 minute  
M3 (blue line)  
Ferenciek tere or Kálvin tér – walking distance: approx. 8 minute  
[www.bkv.hu](http://www.bkv.hu)

## By train

MÁV Group  
e-mail: [informacio@mav.hu](mailto:informacio@mav.hu)  
website: [www.mav.hu](http://www.mav.hu), [www.elvira.hu](http://www.elvira.hu)  
telephone: +36 40 49-49-49

Budapest Keleti pályaudvar / Budapest-Eastern Railway Terminal  
address: 1087 Budapest, VIII. ker., Kerepesi út 2-4.  
Journey time by car / public transport: approximately 20 min.

Budapest Nyugati pályaudvar / Budapest-Western Railway Terminal  
address: 1062 Budapest, VI. ker., Teréz krt. 55.  
Journey time by car / public transport: approximately 20 min.

Budapest Déli pályaudvar / Budapest-Southern Railway Terminal  
address: 1013 Budapest, I. ker., Krisztina krt. 37/A  
Journey time by car / public transport: approximately 35 min.

## Rental cars

Our ambassadors at the front desk will be happy to arrange for a rental car to be ready for you upon your arrival at the hotel in advance notice. We work together with the following companies: Europcar, Hertz. It is very important that all credit / debit cards are pre-authorized with the total amount of the rental fee plus extra deposit.

## Parking

Did you arrive by car or on a motorcycle? Our hotel does not have its own garage. However, parking on the street in front of the hotel is free from 08.00 pm Fridays until 08.00 am Mondays. For our guests we recommend the non-stop garage of the closeby Franklin Parkolóház (1053 Budapest, Reáltanoda u. 5.). Please feel free to use the 10 meter length zone in front of the hotel for check-in or check-out for a few minutes, but long term parking is not allowed. If you break this parking regulation, you'll be issued with a parking ticket or your vehicle might even be towed and will have to pay a charge.

## Some advice!

When travelling by taxi beware of taxi drivers who try to scam you because you are new to the country. If you decide to take a taxi, please look for one with a highly visible taxi company logo and telephone number on the door (e.g. City Taxi) to make sure you pay a reasonable fare.

Please don't forget that you have to buy tickets for the public transport, and validate a ticket on each vehicle you take.

When looking for a place to have a lunch or dinner please be careful with those, especially in Váci street (the main shopping pedestrian street) who try to invite you into their restaurant.

# Safety & security

## Emergency numbers

Reception.....	900
Fire Department.....	0 + 105
Police.....	0 + 107
Medical Emergencies.....	0 + 104
European Emergency Number.....	0 + 112

## Emergency procedures

When you arrive, we recommend that you familiarize yourself with some basic safety procedures: If a smoke detector is activated the elevators will automatically return to the ground floor and will not operate afterwards.

Carefully review the floor plan and the emergency escape routes which are displayed in your room door.

- Locate the nearest fire extinguishers and fire alarms.
- In case of a fire or an emergency, please call the Reception Desk at 900 and leave your room using the next available emergency exit.
- If your door handle feels warm to the touch or you can see smoke, do not attempt to leave your room.
- Do not panic and follow the instructions of the hotel staff and the fire brigade.
- Extreme amount of steam in the bathroom can cause the fire alarm to go off. Please be careful to prevent this from happening.

## EU data protection

Meeting the needs and expectations of our customers has always been our highest priority and that includes protecting your privacy. Your personal data will not be transferred to any other third party for other purposes other than to the service provider we use to send survey invites.